



Cyber Security

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Dr. Stefan Frei

- Senior Cyber Security Principal / Accenture

- Dozent Cyber Security / ETH Zurich

frei@techzoom.net | @stefan_frei | 079 222 99 22

What makes the cyber world different?

- Safety vs. security
- Risk perception
- Ownership vs. control
- Plausible deniability
- Innovation & price erosion
- Software eats the world
- Product liability & testing

- Internet of Things
- Data Breaches
- Supply Chain Security



Safety

- the protection against random incidents - unwanted incidents resulting from one or more coincidences.
- **Safety relates to protection from accidents.**

Security

- The protection against intended incidents – incidents resulting from a deliberate and planned act.
- **Security relates to deliberate acts.**

Big Difference

Cyber risks are abstract, a compromise stays undetected for extended periods

- Nature and evolution built humans to survive in the primeval forest
- **Humans have no built-in concept to deal with abstract risks**



No training needed to act instantly
and get out of danger



Is this machine infected?
Is data already stolen?

**It is extremely difficult to get resources to protect against
abstract risks.**

Ownership vs. Possession vs. Control

There is a legal distinction between ownership (Eigentum) and possession (Besitz) of an object:

- I am the owner of my car, even if I have lent it to a friend and it is not in my possession. He is in control of the car.

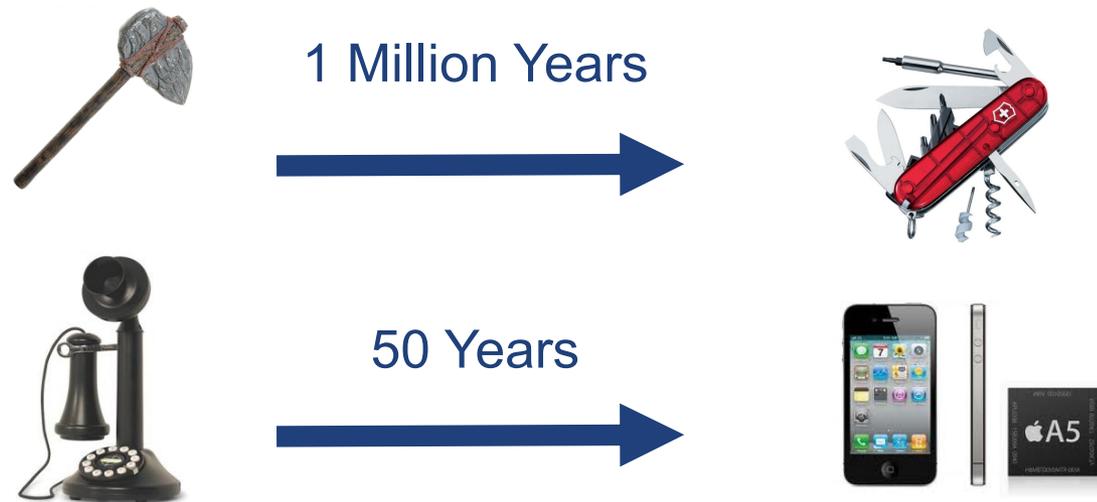
For networked digital goods, neither possession nor ownership imply control



In cyber: Loss of control over your own digital infrastructure – without change of ownership or possession.

In just two decades, new technologies and the Internet transformed society and businesses alike

- We had little time to learn or adopt – as individuals, society nor industry
- We have to adopt to permanent change and high dynamics



Criminals proved repeatedly to be very fast adopters of new technology.

Nonstop innovation and development of new technologies

Continued miniaturization with increased capabilities while prices erode:

- Today's transistors are **90,000x** more efficient and **60,000x** cheaper than 1971
- A car today would cost **CHF 0.25** and consume **0.2 ml/100 km** of fuel



Drones



3D Printer



Robots



Software Defined
Radios

Security assumptions based on the price or the limited availability / performance of a tool become invalid.

Almost everyone has access to, and can afford the latest in cyber weapon technology

Main Battle Tank
≈ 5 M



Fighter Aircraft
≈ 50 M



Frigate
≈ 250 M



Spy Satellite
≈ 500 M

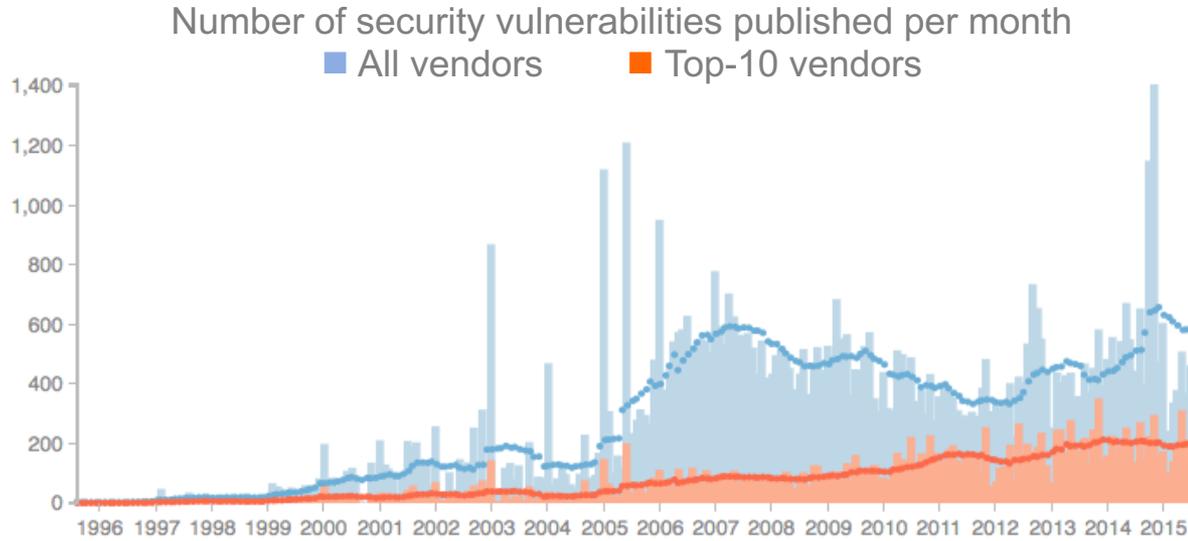


Market for exploits: 1 Mio for iPhone, 700k for Android exploit
(price ~ market share x security of product)

Plausible Deniability: Cyber weapons can convincingly disguise the origin of the attacker, unlike physical weapons.

The historic monopoly of states to access and operate the latest in weapon technology is now broken.

In spite of increased investment, the software industry at large is still unable to produce secure code



Top 10 vendors



Software eats the world

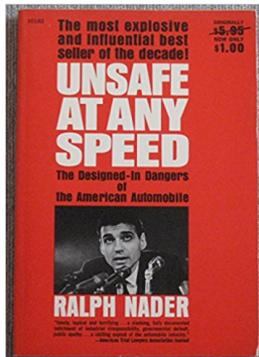


Complex software with vulnerabilities drives everyday devices – we need to manage vulnerabilities.

There is no product liability for software

Calls for mandatory security standards are always fiercely resisted by the industry using the same arguments:

- The product is safe - accidents are the fault of the user
- Security standards are unnecessary - they will ruin the industry
- Security standards will stifle innovation



- *First tests for aircraft engines: over half of the engines could not pass the initial test.*
- *Ralph Nader's "Unsafe at Any Speed", following disputes, led to the introduction of crash test dummies and seat belts for cars.*

These industries still exist and are major innovators. A lack of quality tests in these industries is unimaginable as of today.

Security updates are product recalls at the user's expense.

Internet of Things

A users perception of risk

| Computer | Thermostat | Toaster | Smart Bear | Smart Meter | Smart-TV |
|---|---|--|---|---|---|
| dangerous | great | cool | cute | nice | cool |
|  |  |  |  |  |  |
| RISKY | Cool devices | | | | |

The attackers perspective

| Computer | Thermostat | Toaster | Smart Bear | Smart Meter | Smart-TV |
|---|---|--|---|---|---|
| antivirus, patching | great | cool | cute | nice | cool |
|  |  |  |  |  |  |
| PREPARED | UNPREPARED | | | | |

These devices are complex software driven and networked computers: poorly protected targets facing cyber threats.

Not yet fit for the environment



Personal Computer

- networked and continuously hardened in battle
- designed to withstand **external threats**
- secure defaults

- exploit mitigation, antivirus
- frequent security updates



IoT Device Industry Control Systems

- ran isolated for decades
- designed for **high availability, not security**
- insecure defaults

- old code, no protection
- **no security updates**

Known and proven security practice is mostly ignored in the IoT world – we are building a huge future liability.

Traditional products rarely change after delivery, whereas digital products constantly require security updates

- Digital products may have a lifetime of decades and replacement – e.g. when a vendor goes bankrupt – is either very difficult or too expensive
- Many digital devices have to be certified to be used
- By applying a security patch the certification is lost, further use of the device is illegal



Aviation



Medical

You're doomed if you patch – you're doomed if you don't.

Data Breaches

Currently we see a new data breach every 17 days (with 14 Million accounts on average)

215 verified data breaches in the last 10 years with a total of 3'154 Million publicly exposed accounts.

These data breaches became public in 2016:

- [Dropbox \(68M\)](#), [LinkedIn \(164M\)](#) were breached in 2012
- [mySpace \(359M\)](#) in 2008

Until 2016 these 591 Million affected users did not know that their account data was available in the underground for many years.

We must assume that critical data of yet unknown data breaches is silently used in the hands of criminals or nation states – **also today**.

Absence of evidence is not evidence of not being breached

Source: <https://haveibeenpwned.com>

Data breaches affecting Swiss industry sectors

| Data Breaches | Adobe | Ashley-Madison | Badoo | Dropbox | Gawker | LinkedIn | MySpace | Gamerz-planet | XSplit | multiple breaches |
|-------------------------------|------------|----------------|-------------|--------------|-------------|------------|--------------|---------------|------------|-------------------|
| Breach date | Oct 2013 | Jul 2015 | Jun 2013 | Jul 2012 | Dec 2010 | May 2012 | Jul 2008 | Oct 2015 | Nov 2013 | |
| Publication date | Dec 2013 | Aug 2015 | Jul 2016 | Aug 2016 | Dec 2013 | May 2016 | May 2016 | Feb 2016 | Aug 2015 | |
| Total exposed accounts | [Millions] | 152.4 | 30.8 | 112.0 | 68.6 | 1.2 | 164.6 | 359.4 | 0.0 | 3.0 |

| Industry Sectors | Total | Adobe | Ashley-Madison | Badoo | Dropbox | Gawker | LinkedIn | MySpace | Gamerz-planet | XSplit | multiple breaches |
|------------------|-------|-------|----------------|-------|---------|--------|----------|---------|---------------|--------|-------------------|
|------------------|-------|-------|----------------|-------|---------|--------|----------|---------|---------------|--------|-------------------|

Company Index

[1]

| | | | | | | | | | | | |
|-----------------------------------|------------------|---------|--------|---------|---------|-------|---------|---------|-----|-----|----|
| Fortune 500 (International) | 2,958,767 | 441,355 | 46,143 | 999,781 | 200,325 | 1,039 | 743,295 | 616,274 | 705 | 719 | 3% |
| Consulting (Big 6, International) | 89,672 | 24,737 | 207 | 2,207 | 15,925 | 39 | 48,038 | 4,611 | 2 | 4 | 7% |
| Swiss Market Index SMI | 70,280 | 9,180 | 209 | 3,832 | 7,402 | 9 | 35,421 | 17,021 | 3 | 3 | 4% |

Industry Sectors - Switzerland

| | | | | | | | | | | | |
|-------------------|---------------|-------|----|-----|-------|----|--------|-----|---|---|----|
| Banking | 18,565 | 2,792 | 53 | 512 | 1,100 | 22 | 13,831 | 677 | 0 | 0 | 2% |
| Insurance | 5,921 | 936 | 44 | 671 | 584 | 1 | 3,595 | 309 | 0 | 0 | 4% |
| Engergy | 6,107 | 1,622 | 34 | 466 | 2,061 | 1 | 2,214 | 213 | 0 | 0 | 8% |
| Pharma / Chemical | 2,988 | 519 | 18 | 174 | 351 | 1 | 1,917 | 127 | 0 | 0 | 4% |

Media Sector - Switzerland

| | | | | | | | | | | | |
|-------------|------------|-----|----|----|-----|---|-----|----|---|---|-----|
| Print Media | 599 | 193 | 10 | 36 | 216 | 0 | 118 | 84 | 0 | 1 | 10% |
| TV & Radio | 93 | 23 | 2 | 18 | 28 | 0 | 22 | 14 | 0 | 0 | 16% |

Government & Administration - Switzerland

| | | | | | | | | | | | |
|--------------------------------|---------------|--------|-----|-------|--------|---|-------|-------|---|----|-----|
| Federal Administration | 3,070 | 907 | 28 | 532 | 545 | 1 | 1,123 | 89 | 0 | 0 | 5% |
| Cantonal Administration | 7,963 | 2,276 | 45 | 1,622 | 2,453 | 0 | 1,867 | 188 | 1 | 1 | 6% |
| State owned companies | 4,680 | 1,222 | 42 | 832 | 1,384 | 0 | 1,385 | 124 | 0 | 0 | 7% |
| Education (Universities + ETH) | 66,124 | 16,794 | 153 | 2,937 | 43,708 | 6 | 6,905 | 2,431 | 0 | 20 | 11% |

Popular Mailprovider - Switzerland

| | | | | | | | | | | | |
|-------------------------|----------------|---------|--------|---------|---------|----|--------|--------|-----|-------|-----|
| Mail Services | 291,277 | 84,242 | 28,875 | 110,834 | 56,317 | 42 | 12,769 | 43,458 | 180 | 1,110 | 16% |
| Internet Provider (ISP) | 547,796 | 241,725 | 19,234 | 148,319 | 118,277 | 66 | 54,290 | 54,731 | 57 | 567 | 17% |

Supply Chain Security

How do you attack an extremely valuable, potentially well defended target?

1. Find the weakest link
2. Attack where they expect it the least



A lesson from history:

The majority of medieval castles were not taken by direct attack against the enforced perimeter walls – but through treason or marry-in.

We depend on numerous sub-systems and suppliers, over which we only have limited control.

Long history of supply chain attacks

- 1970's**
 - The Soviets managed to replace the comp support bar in IBM typewrites deployed in U.S. embassy to transmit in plain text whatever was written
- 2008**
 - Hundreds of card terminals in supermarkets exfiltrate information using mobile network
 - The devices were opened, tampered with and perfectly resealed
- 2012**
 - NSA's backdoor catalog exposed, targets include Cisco, Juniper, Samsung, and Huawei
- 2015**
 - A clandestine modification of the router's firmware can be utilized to maintain perpetual presence

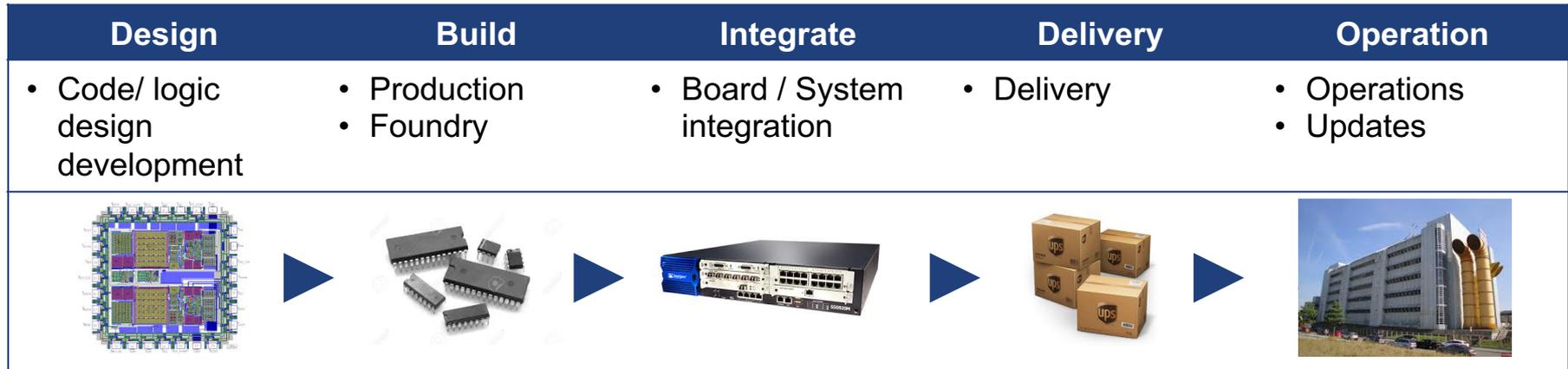


- NSA employees intercept servers, routers, and other network gear being shipped to organizations targeted for surveillance
- Others do this as well**



We have limited or no control over the supply chain of everyday (and critical) components

- A globalized production system supplies the components
- Many tiers limit visibility (designers, producers, brokers, sub-system suppliers, major system integrators, etc.)



“Frankly, it’s not a problem that can be solved . . .
This is a condition that you have to manage.”
Gen Michael Hayden / retired head of CIA and NSA

It is impossible to track the origins of all individual components.

How do we assure the security and integrity of critical devices – in software & hardware?

Industry & Society



Emergency & Defense



Energy, Food & Water



Transport & Logistics



Societies developed binding norms to ensure the safety and security of critical goods – enforced by testing.

Automotive

- Extensive testing of new vehicles before admission
- Mandatory periodic inspections

Aviation

- Extensive testing of new aircraft before admission
- Extensive operations and maintenance requirements, periodic inspections

Medicine

- Extensive testing of new drugs before admission

Food

- Extensive requirements for food processing and delivery
 - Periodic and surprise inspections
-



Cyber

- **No norms or binding minimum requirements covering the security or the integrity of goods**
- **No product liability**



We must assume that parts of our critical infrastructure are already compromised

1) We cannot prevent advanced adversaries from compromising the supply chain of critical devices

The bar for such compromises is low - as long as the chance of detection is low

2) Given the increasing dependency of our society and economy on such devices, we should no longer ignore this threat

The integrity of delivered goods will have to be challenged and questioned to a greater extent

We have to systematically verify the integrity & security of critical components

States will have to build a solid cyber testing capability (hardware & software reverse engineering) in the future.

Absence of evidence is not evidence of absence

“Ignoring reality is not an effective way to get healthier, or smarter, or safer, even though it might temporarily make you feel better”

Bruce Schneier

Thank you

Threat Actors & Attackers

| | Attacker | | Objectives | Resources | Proceeding |
|---------------|-------------------------|---|---|---|--|
| Targeted | Nation States, Agencies | → | <ul style="list-style-type: none"> Information Fighting Crime/Terrorisms Espionage Sabotage | <ul style="list-style-type: none"> Enormous financial resources Focus on result, not cost | <ul style="list-style-type: none"> Build & buy know-how Persistent & well hidden attacks Subversion of supply chain |
| | Terrorists | → | <ul style="list-style-type: none"> Damage Attention Manipulation of politics Fear Uncertainty and Doubt (FUD) | <ul style="list-style-type: none"> Considerable financial resources Potentially large network of supporters | <ul style="list-style-type: none"> Buy know-how on black market Physical attacks |
| | (Organized) Crime | → | <ul style="list-style-type: none"> Financial | <ul style="list-style-type: none"> Business Make money on long term Profit/loss driven | <ul style="list-style-type: none"> Existing gangs Per case groups of specialists Bribery |
| Opportunistic | Hacktivists, Groups | → | <ul style="list-style-type: none"> Mass attention Damage Denounce vulnerabilities in systems/organizations | <ul style="list-style-type: none"> Minimal financial resources Large reach | <ul style="list-style-type: none"> Highly motivated amateurs & specialists Develops unpredictable momentum |
| | Vandals, Script Kiddies | → | <ul style="list-style-type: none"> Fame Reputation | <ul style="list-style-type: none"> Minimal financial resources and know-how | <ul style="list-style-type: none"> Available tools |

Thriving Underground

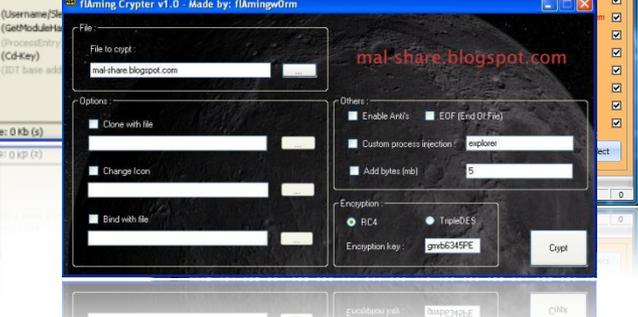
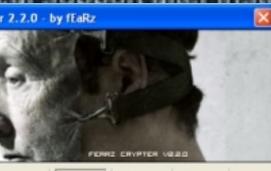
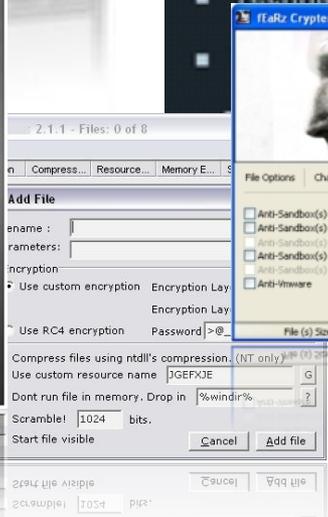


Gold Edition

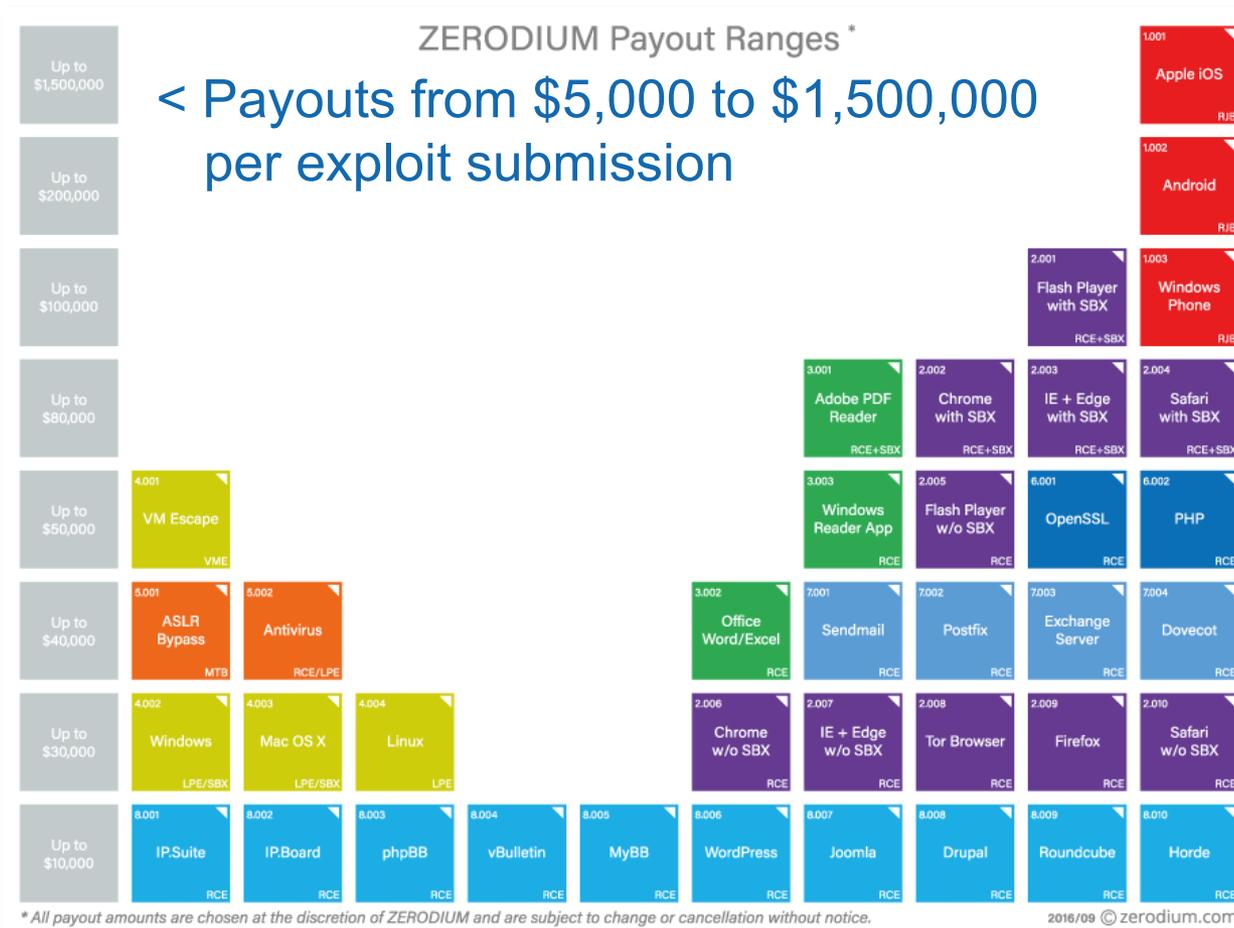
- 6 months (unlimited) or 9 months (maximum 3 times) replacement warranty if it gets detected by any antivirus (you can choose 6 months or 9 months)
- 7/24 online support via e-mail and instant messengers

- Supports Windows 95/98/NT/2000/2003/XP/Vista
- Remote S...
- Webcam
- Controlli...
- Notifies c...
- Technical support after installing software

Malware offered for **\$249** with a service level agreement (SLA) and **replacement warranty** if the creation **is detected by any antivirus** within 9 months.



Exploit Broker - Zerodium



The more secure or prevalent the software, the higher the price

Source: www.zerodium.com

What do these events have in common



CloudPet Data Breach

In January, the maker of teddy bears that record children's voices and sends them to family and friends via the internet left their database publicly exposed. **821k records with children's names** and references to portrait photos and **voice recordings** were exposed.

January, 2017

<https://haveibeenpwned.com>



Largest DDoS attack ever delivered by botnet of hijacked IoT devices

A giant botnet made up of hijacked internet-connected things like cameras, lightbulbs, and thermostats has launched the largest DDoS attack ever against a top security blogger Brian Krebs.

September, 2016

<http://www.networkworld.com>



Smart meters in Spain can be hacked to hit the National power network

The researchers explained that poorly protected credentials stored in the devices could let attackers gain access of smart meters, they were able to take full control of any device, modify its unique ID to impersonate other customer or use the smart meter for launching attacks against the power network.

October, 2014

<http://http://securityaffairs.com>